

Frequently Asked Questions

- **I want to take advantage of the unlimited green fees. When do I need to make payment?**
 - Prior to the start of the membership year you must inform us of your intention to utilise the unlimited golf option. If you have not been issued an invoice for unlimited golf, you will be required to pay as you play until such time as an invoice is issued.
- **Can I pay my membership in instalments like I have done previously with Debit Success?**
 - This option has been removed because it was costly to both the club and the member. We are currently working on having the opportunity to use either PayPal in 4 or AfterPay as an option to spread payments for members to manage their finances more easily.
- **I can't afford to pay the membership fee and the unlimited golf fee at the same time. What are my options?**
 - Individual financial circumstances remain the responsibility of the member and ASGC is not in a position to provide the necessary advice on financial matters. The current membership structure is in place to offer greater flexibility for members to participate and you are urged to review which category best suits your needs.
- **When must my membership fees be paid?**
 - Memberships are due on 1st July and will be issued on 1st June. Our constitution states *"a member who has any membership fee, other fee or levy in arrears for a period of two months may have their membership immediately terminated or suspended."* All outstanding monies must be paid prior to the reinstatement of membership.
- **Will my membership continue at the start of the new membership year?**
 - An invoice for your membership will be sent within one month of expiry of your current membership. Please let us know if your circumstances change otherwise the invoiced amounts shall remain due for payment.
- **I am paying a lot in green fees every time I come to the club. Can I upgrade my membership to get unlimited green fees?**
 - Absolutely! Within the first ¼ of a membership year you can upgrade your membership to a full/pensioner membership. You can then pay the unlimited golf fee for the year. We will also credit this amount by 50% of the amount you have already paid in green fees – you will need to make sure you swiped your membership card every time you paid though.
- **I am a country member. What are my options?**
 - Country membership can benefit under one of the casual memberships or if you play on a regular basis it may be financially beneficial for you to take up a full membership and utilise the unlimited golf fee for green fees.
- **I am a limited member at the moment. What will be best for me?**
 - Some limited members may benefit by upgrading to a full membership with the unlimited golf fee for green fees. If you are not playing regularly, then it may be useful to simply pay as you play for green fees. If you only come out once a month or so, then one of our casual memberships is probably more appropriate and you can simply choose if you wish to have a handicap or not.
- **I'm still at school. Do I need to pay for green fees every time that I play?**
 - Junior and Sub-Junior members do not pay for green fees and are not required to pay unlimited golf fees. The nominal fee charged for junior membership is to cover the necessary affiliation costs and to encourage juniors to be playing as much as possible. Competition fees are still payable as outlined by the match committee.

- **I am a junior bowler. What fees will I need to pay to play lawn bowls?**
 - Junior bowlers can choose between having either a parent or a single member who acts as their sponsor. When they are competing in roll-ups they will not have to pay a fee but will still be required to pay for a competition fee.
- **What is the difference between casual comp and casual social membership?**
 - Golf handicap and affiliation fees. The same benefits are associated with each of these but the casual comp member will have the ability to play in sanctioned golf competitions across Australia.
- **I travel at times and like to utilise our reciprocal agreements in other parts of Australia. Will I still be able to utilise this benefit?**
 - The reciprocal agreement benefits are only available to full and pensioner members who have paid the unlimited golf fee.
- **Can I get a pro-rata discount on my membership?**
 - Pro-rata membership is no longer offered to any member. It is up to you to decide which membership category you believe best suits your personal needs. Utilising unlimited golf fees can save you from paying for golf every time you come to the course so this is a personal choice based on your own personal finances.
- **The new constitution only states that we have voting and non-voting members. Which membership category gives me voting rights?**
 - Full, pensioner, and student members for golf and/or bowls have full voting rights. Additionally, casual comp members also have voting rights but casual social members do not. Junior members do not have voting rights as per the Associations Act.
- **Will I still be getting discounts at the bar and restaurant?**
 - At this stage, all playing members are eligible for 10% discounts on most food, beverage and retail purchases at the bar and Pro Shop. Social members do not receive discounts, however they, along with all other playing members, do accrue points when they swipe their card.
- **I've lost my membership card. Do I still get my discount?**
 - No. Please speak to the admin office ASAP to get a replacement card. A new card fee may be payable. Unfortunately for security reasons we have implemented a no card, no discount policy which is there to protect the funds on your account from misuse by others.
- **My whole family are golfers. Is there something you can do for us?**
 - At this stage we do not have a further category for families, however there are plenty of options for your family with the current system. The board is always open to changes to the membership system to ensure we are offering as much flexibility as possible for those wishing to join our club.
- **The membership payment and the unlimited golf fee seems to be a large jump from the amount I paid previously.**
 - In 2023 the decision was made to increase membership below CPI at less than 2%. The annualised increase in membership across the past two years is only 3.7% pa which is far below the current CPI rates. To ensure our club remains financially stable it is important that increases remain in line with other added costs to our business including wages and other cost of goods and chemicals etc.